



SPECIAL CONDITIONS OF SALE

Thank you carefully read the following

All bookings made with Himalayan Frontiers, designated the following as "agency" is subject to the following conditions:

BEFORE DEPARTURE

The person who books a trip with Himalayan Frontiers accepts the following conditions and will be designated in the following by "the customer".

1. RESERVATION:

For booking a tour is firm and definitive, the customer must pay the amount of the deposit (50% of the total trip) indicated on the document sent entitled "Confirmation of Registration" or by payment Online www.himalayanfrontiers.com our site, or by bank transfer, bank details will be provided on the document "Registration Confirmation". Payment must be made in any shape or form within 8 days from the date of dispatch of the mail "Confirmation of registration". Otherwise the reservation will not be taken into account.

The balance can be paid prior to your arrival in India by one of the payment methods listed above, or upon arrival in India, traveller's cheques or cash (€ or \$).

2. PRICE:

All prices shown are valid for 8 days from the date of the proposal. After this period, all prices are subject to change due to fluctuations in the exchange rate of currencies. To ensure the indicated price and availability, it is advisable to confirm the booking as soon as possible.

All prices are subject to change according to fluctuations in exchange rates until full payment

of the balance of the trip. If, between the time of booking (when the agency receives proof of payment of advance) and that of the client's arrival in India, there is a gap greater than 5% in the exchange rate Euro / Rupee The agency reserves the right to change its prices accordingly.

3. CANCELLATION:

All cancellations must be made in writing and sent to the agency with proof of receipt, and will be considered by the agency upon receipt of such letter.

If the client is obliged to cancel his trip, he will be retained by the agency for cancellations made:

♣ 30 days or more before departure: The agency will refund the entire trip to his client deducting the registration fee (€ 40), bank charges (20 €) and when booking domestic flights, the fee Cancellation (15 € / flight per person except for non-refundable tickets: the full amount of the ticket will be retained). The hotels are reserved and must be paid in advance. The agency will apply the cancellation policies of hotels.

♣ Less than 30 days before departure: The agency will be obliged to withhold the full amount of the deposit paid by the customer. In this case, the customer must inform their insurance as soon as possible and provide as much documentation to support the cancellation. It is therefore strongly advised to take out cancellation insurance.

4. SPECIAL RULES:

4-1 The agency cannot be held responsible for bad weather, flight cancellations and threats of war and civil strife, strikes, demonstrations, political events or other force majeure and exceptional unpredictable. The agency reserves the right to modify the circuit to use other means of transport in case of failure, illness or other force majeure. All extra expenses such as hotel nights, flights or additional transport costs will be borne by the customer and paid on the spot.

4-2 Travel Insurance: The client is asked to bring forward his departure from an insurance covering loss of luggage, medical expenses and, where applicable, repatriation, rescue helicopter, accidents, death, the cancellation or reduction in the number of days of the circuit. In particular, the customer makes a trekking or climbing will take out special insurance, or to inquire about the validity of his repatriation insurance.

4-3 Passport, visa and vaccination: The customer must have a passport valid for at least six months and must obtain all visas, permits and vaccination certificates required depending on the circuit.

4-4 The agency reserves the right to change the itinerary, details of services, vehicles or modes of transport when it deems necessary or reasonable to protect the safety of the customer.

4-5 No refunds will be made for all services not rendered due to special reasons listed above in section 3-1 or any customer leaving the road or wishing to change the circuit itself the circuit en route.

4-6 The customer must agree to accept all decisions of the guide or group leader designated by the agency for the duration of the circuit of any kind. The guide or group leader designated by the agency reserves the right to expel at any time a group a person whose behaviour can be seen as compromising or endangering safety or welfare of the group. No compensation or refund money will be due.

4-7 are asked the client to understand that in circuits called "adventure", we cannot foresee everything, and there are a number of imponderables that the client must accept.

4-8 The agency will not be held liable in any way for loss of personal items uninsured illness, mild or severe injury, death during the tour.

4-9 These conditions may be amended only by special courier to the Director of the agency.

4-10 The contract between the various parties (client and agency) will, in case of dispute, the jurisdiction of the court under the laws of Manali in India. Any dispute is exclusively the Commercial Court of Manali in India.

4-11 By reservation, the customer agrees to have read, understood and accepted the terms and conditions mentioned above.